

Caleb Edison

Lakewood, OH (USA)
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EXPERIENCE

Hyland Software, Westlake OH— *Tech Support Analyst*

JANUARY 2017 - PRESENT

Provided high level software and Windows OS technical support to IT Administrators. OnBase Certified Installer, OnBase API Certified, OnBase WorkFlow Design Certified.

Galaxy Balloon, Cleveland OH— *Graphic Designer/IT Specialist*

MARCH 2016 - DECEMBER 2016

Graphic design, proofing, and prepress work for screen printing, pad printing, and full color direct printing in a fast-paced environment for a wide variety of clients and brands. Providing level 1 technical support on-site, troubleshooting, and VBA macro programming.

Best Buy, Parma OH — *Geeksquad In-store Advanced Repair Agent*

OCTOBER 2014 - MARCH 2016

Repair and diagnosis of computer hardware and software issues, break/fix model. Advanced repair and diagnosis of PC, Mac, and Android hardware. Client consultations regarding warranty and advanced protection policies in according to Best Buy SOP. Troubleshooting and phone support to offsite clients. Advised clients on best course of action and devising technological solutions for a multitude of needs.

Arctic Greenhouse, Secondlife Grid — *Owner, 3D Content Creation*

APRIL 2007 - JUNE 2015

Self Employed/Created and maintained entire 3d virtual islands and environments. 3d object mesh and textures primarily utilizing Maya and Photoshop. Produced templates and 3rd party designer kits that allowed other designers to customize 3d objects and design.

Branding, point-of-purchase displays, marketing and ad campaigns, store branding and redesign, analyzed business results and root causes, customer support, custom products and designs.

Rivers Run Red, London, UK — *3D Designer*

JANUARY 2005 - JUNE 2010

Designed advertisements for corporate contracted accounts such as Coca-Cola, Phillips, Dove, adidas, and more. Designed and developed 3d virtual spaces for clients, performed scripting, sound effect creation, anything to make the end result more awesome. Evaluated final layouts and recommended improvements as necessary on a regular basis. Assisted in visual media component creation for virtual worlds, film, magazine, and TV. Provided mentorship to other team members.

SKILLS

15+ years experience repairing, troubleshooting, and utilizing computer hardware and software. Experienced Graphic Designer Specializing in Photoshop, 3D Model (Mesh creation, Texture creation), Rendering, and 3D Printing along with Corporate Print Advertisements. Adept multitasker with the ability to bring simultaneous projects to completion with complete efficiency and accuracy. Able to work well independently or as a member of a professional graphic design team.

PROGRAMS & LANGUAGES

Photoshop & AI,
Dreamweaver, Blender,
Maya, Autocad, Unity, C#,
HTML/CSS, PHP, LSL,
VFX, UX, & BBQ!

WEBSITE & PORTFOLIO

cedison.com

